

Mrs M Stokoe
Executive Director
The Saxon Clinic
Chadwick Drive
Eaglestone West
Milton Keynes
MK6 5LR

Monday 31st July 2017

Dear Mrs Stokoe,

Letter of compliment - Consultant Mr Achal Khanna

My husband and I wanted to write to you, to let you know that the care we received from Mr Khanna was very professional and ethically outstanding. We would like to express our heartfelt appreciation for the kindness and excellent professional care that Mr Khanna gave to us during the time I was poorly. Knowing that I had Mr Khanna as my consultant meant a huge deal to my husband and I. Mr Khanna listened to our concerns and explained the surgical procedure step by step which reassured us immensely.

After having my laparoscopic cholecystectomy surgery which was uneventful, I then experienced some epigastric pain, nausea and vomiting and deranged liver function. I was then advised to have an ERCP. Mr Khanna made all the necessary arrangements with Dr Madhotra who carried out this procedure. Dr Madhotra was also extremely understanding and very professional and pleasant.

I will always remember Mr Khanna's willingness to help me during my time of need on all occasions when I needed him. He answered my concerns and queries and this re-assured me whilst going through my treatment. It takes a very special person to do his job and he will always be my hero, he is extremely professional and truly cares for all of his patients.

I have since made a speedy recovery from the surgery and the ERCP and I am no longer in any pain, thanks to the amazing care I received. Mr Khanna truly is an asset to the professional medical world and we wish him many years of future success.

Please pass onto Mr Khanna our sincere gratitude.

Yours faithfully,